

CITY WEST HOUSING TENANT PORTAL - ACCOUNT BALANCE

You can find your rent account balance on the tenant portal landing page.

The screenshot displays the City West Housing Tenant Portal landing page. On the left is a navigation sidebar with the City West Housing logo, a user profile icon, and menu items: Forms, My Documents, My Agreements, My Payments, Make Payment, Apply for Housing, and My Profile. Below these are language selection and a Logout button. The main content area is titled 'Overview' and features a 'Welcome' message. A large orange arrow points to the 'Important Information' section, which states: 'Your rent account is in credit. Current Balance: \$53.98' with a red notification icon. A 'Make a Payment' button is located below this message. The 'Recent Activity' section shows two transactions: a debit of \$169.75 on Jun 16, 2023 (RA0000258) and a credit of \$116.77 on Jun 16, 2023 (WA0000253). At the bottom, there is a 'Contact Us' section with a phone number (02) 8584 7500, a 'Send Email' button, and a Twitter link. To the right, a 'Welcome to the new City West Housing Resident Portal!' message explains the portal's purpose and lists actions like 'Pay your rent', 'Request rent statements', and 'Submit rent review paperwork electronically'.